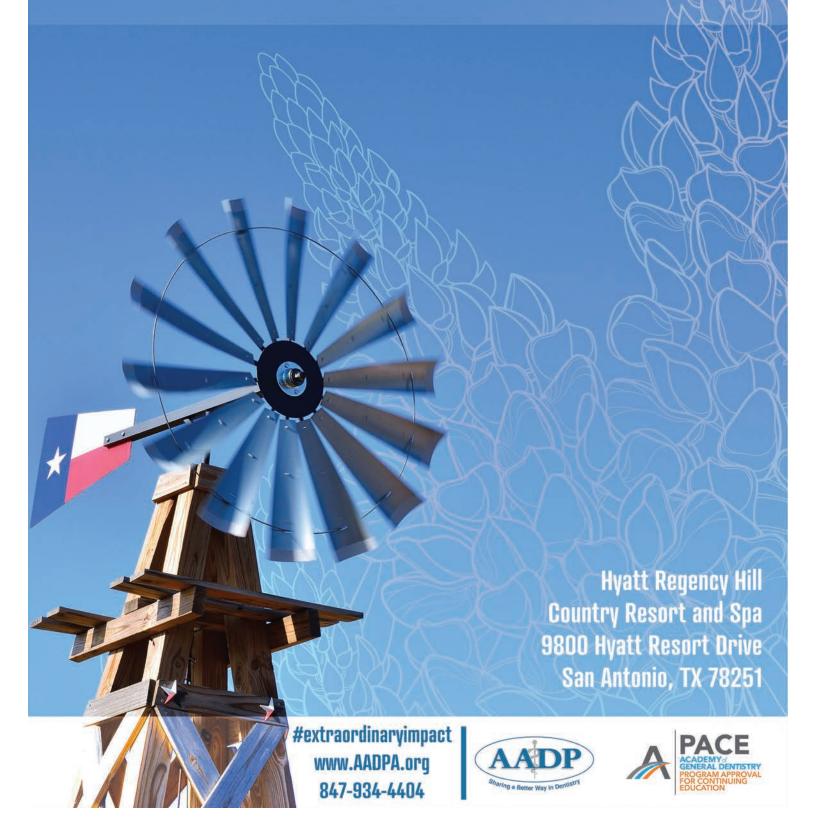
DEFINING MOMENTS

Extraordinary Impact

2021 Annual Meeting • March 3-6, 2021 • Beautiful San Antonio, Texas



DEFINING MOMENTS

Extraordinary Impact

THURSDAY



Ms. Anna Liotta, MA, CSP

Leading and Mentoring a Diverse
Generational Team to Deliver Wow Service

How to Facilitate Inter-generational Team
Collaboration and Creative Solutions



Mr. Jason Young
Lead Smart: High Performance Leadership
Servicetopia: The Ultimate Customer
Service Experience

Generations Panel Luncheon • Spouse's Luncheon • Exhibitors & Cocktails • Live Auction

FRIDAY



Dr. Susan Maples
Rock-it: Launching Your Private Practice
into Crazy-Cool Significance and
Incredible Prosperity
Total Health Dentistry in Action



Ms. Andrea GreerPutting Your Best Space Forward!



Expert Panel Luncheon • Golf

SATURDAY



Dr. David Seaman, DC, MS *Deflame Your Diet, Body and Mind*



Mr. Chad Hymas
Success and the Bird Next Door

President's Installation Luncheon & 2022 Program Presentation • Women's Mastermind • Salsa Fiesta