

# DEFINING MOMENTS

Extraordinary Impact

2021 Annual Meeting ● March 3-6, 2021 ● Beautiful San Antonio, Texas



Hyatt Regency Hill  
Country Resort and Spa  
9800 Hyatt Resort Drive  
San Antonio, TX 78251

#extraordinaryimpact

[www.AADPA.org](http://www.AADPA.org)

847-934-4404



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## Extraordinary Impact

### THURSDAY



**Ms. Anna Liotta, MA, CSP**

*Leading and Mentoring a Diverse Generational Team to Deliver Wow Service*  
*How to Facilitate Inter-generational Team Collaboration and Creative Solutions*



**Mr. Jason Young**

*Lead Smart: High Performance Leadership*  
*Servicetopia: The Ultimate Customer Service Experience*

**Generations Panel Luncheon • Spouse's Luncheon • Exhibitors & Cocktails • Live Auction**

### FRIDAY



**Dr. Susan Maples**

*Rock-it: Launching Your Private Practice into Crazy-Cool Significance and Incredible Prosperity*  
*Total Health Dentistry in Action*



**Ms. Andrea Greer**

*Putting Your Best Space Forward!*



**Expert Panel Luncheon • Golf**

### SATURDAY



**Dr. David Seaman, DC, MS**

*Deflame Your Diet, Body and Mind*



**Mr. Chad Hymas**

*Success and the Bird Next Door*

**President's Installation Luncheon & 2022 Program Presentation • Women's Mastermind • Salsa Fiesta**